

Netskope

New Remote Access System, Replacing Ivanti

ITSD | 23 SEPTEMBER 2026

Agenda

- ▶ What changes and what does not
- ▶ How to use it
- ▶ Short Demo
- ▶ QnA at the End of the presentation

Netskope works on Zero-Trust principle

- ▶ Never trust, always verify
- ▶ Access based on identity, device and context
- ▶ Application-level access only

Why Move to Netskope?

- ▶ The existing VPN (Ivanti/iConnect) is old, unreliable, and poorly supported, causing productivity issues for staff, especially during travel or weekends.

ivanti



- ▶ This will also be a serious improvement in the context of any Ministerial Conference in host countries.
- ▶ Faster and more reliable access
- ▶ No manual VPN connection is needed

Rollout approach

- ▶ Phase 1:
 - ▶ Netskope is replacing Ivanti for remote access. Ivanti will be available as a backup during the transition period.
 - ▶ Ivanti will be discontinued by the end of October 2026.
- ▶ Phase 2: In 2027
 - ▶ Netskope will be extended to secure access to sensitive information systems for on-premise users.

Ivanti vs Netskope

Ivanti	Netskope
 Manual connection	 Always-on automatic
 Full network access	 App-level access only
 Wider security attack surface	 Reduced attack surface
 Performance depends on location	 Optimized globally

Result: Simpler user experience + stronger security

What can you access?

For WTO internal resources, connect Netskope.

WTO laptop

FULL ACCESS

Connect Netskope to use network drives, the intranet and internal systems.

Personal computer

RDP ONLY

Connect Netskope only to open Remote Desktop to your WTO computer.

Use this when your WTO laptop is not with you.

Note: Direct internet tools (outlook, Teams, OneDrive, Workday etc..) can work with or without Netskope.

Installing Netskope

WTO laptop: no install. Personal computer: install once.

WTO laptop

NO USER-ACTION NEEDED

Netskope will be installed automatically by WTO.

First time: open Netskope and follow one-time login instructions.

Personal computer

INSTALL + one-time login

Download Netskope from
vpndocs.wto.org/netskope.html

Run the installer and follow the prompts.

Login (one-time) with your username, password and RSA token.

Using Netskope remotely

Use Netskope for remote work — not Ivanti.

1

Before connecting

Make sure Ivanti is disconnected.

2

Connect Netskope

System tray → Netskope icon → **Enable all Client Services**

After you enable Netskope, it will reconnect automatically after restart. If your network changes, reconnection can take about 60 seconds.

Using Netskope remotely

Use Netskope for remote work outside the office.

WTO laptop

KEEP NETSKOPE ON

If you want to use direct internet, disconnect Netskope.

Personal computer

DISCONNECT AFTER WORK

System tray → Netskope icon → **Disable All Client Services**

When remote work is finished:
disconnect Netskope.

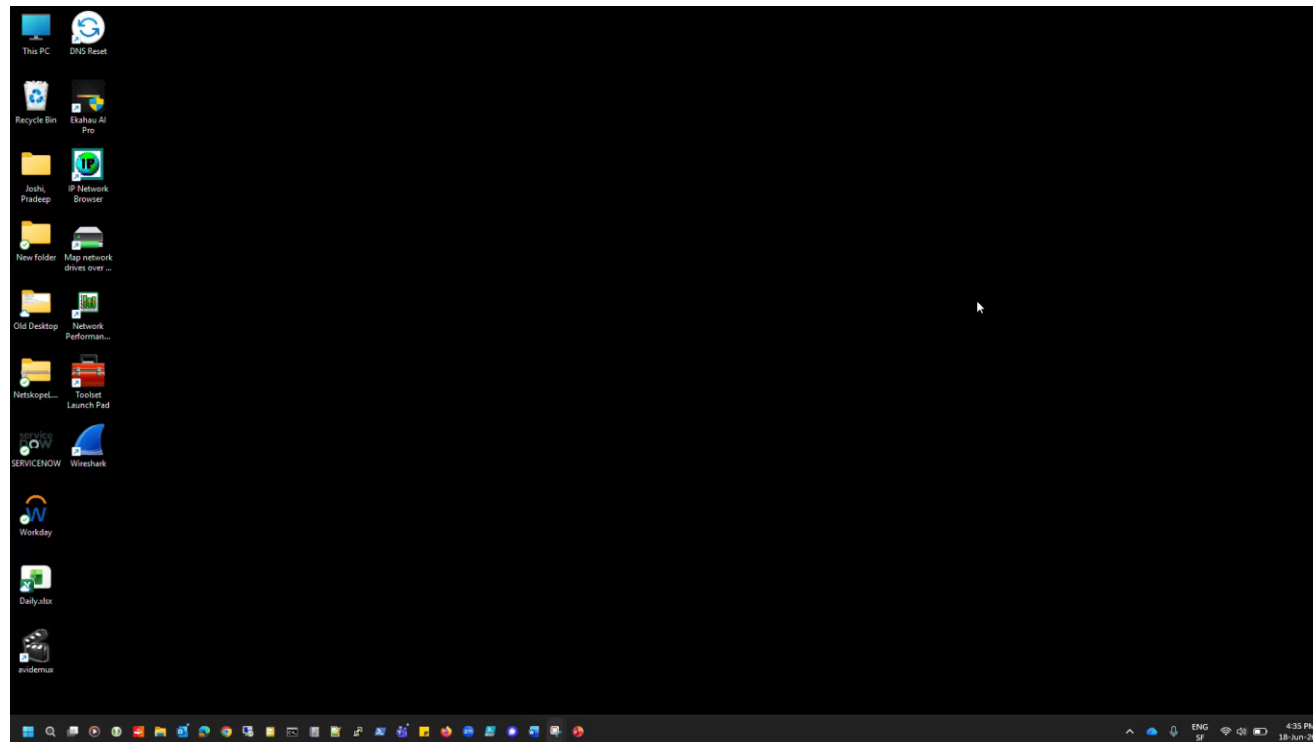
While connected, your internet traffic goes through Netskope and WTO IT security policies apply.

Demo

- ▶ Demonstration of Netskope

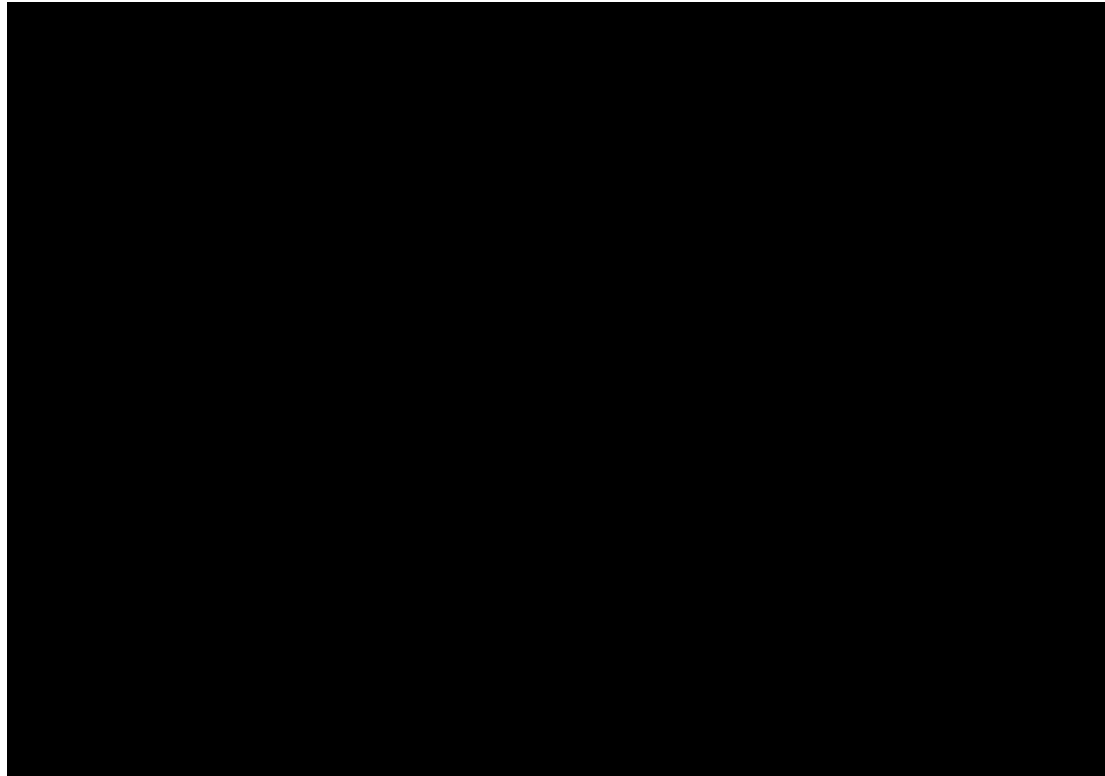
Demo – WTO Laptop

https://vpndocs.wto.org/VPN_User_Guide/Demo_Netskope_WTO_Laptop_how_to_use.mp4



Demo – Private computer

https://vpndocs.wto.org/VPN_User_Guide/Demo_Netskope_Private_computer_how_to_use.mp4



Link to user guides

- ▶ VPN documentation:
<https://vpndocs.wto.org/netskope.html>

- ▶ User guides:
 - ▶ For personal [Windows](#), [Mac](#), [iPad](#)
 - ▶ For [WTO laptop](#)

- ▶ Client downloads available for personal:
 - ▶ [Windows OS](#)  and [MacOS](#) 

Questions & Answer

- ▶ Floor is open for any questions you may have.

Thank you