



NETSKOPE CLIENT

SUPPORTED PLATFORMS

WTO - Internal

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1. Netskope Client Version and supported Os are officially supported by Netskope Support.

Netskope Client Desktop Version	Platform	Operating System	Limitations
132	Windows	Windows 11 Windows 365 Windows Server 2016, 2019, 2022, 2025 Windows 10	
132	macOS	26(Tahoe) 15(Sequoia) 14(Sonoma) iOS 15.1, 16, 17, 18, 26	Netskope supports Apple x86, M1, M2, M3, and M4 chipset hardware.

Note: ITSD have successfully tested above VPN client version 132 with the latest Windows and MacOS. In case of any issue please report to ITSD ServiceDesk.

2. Netskope Mobile Client

Please use the latest "**Netskope client**" from the Play Store or App Store.

- Netskope Client does not support ARM32 based Android devices.

3. Technical Support

In case you need technical support, please open a ticket at [🌐 ServiceNow portal](#) or through the [🗣️ ServiceNow Agent in MS Teams](#).

For urgent help with an IT problem, please call us on extension [📞 5555](#) (+41 22 739 5555).

Learn more about [👉 Service Desk call monitoring](#).