CONFIGURATION GUIDE TO ACCESS RDP ON APPLE IPAD

Updated on 16-September-2024

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A. First install the Ivanti Secure Access client from the Apple App Store.

- 1. To install Ivanti Secure Access Client search for Secure Access
- 2. Once the installation is complete a **Secure Access** icon will appear on your Apple iPad device



Ivanti Secure Access Client.

3. Tap on the **Secure Access** icon and enter URL: <u>https://iconnect.wto.org</u> and **Connect.**





4. Select **Connect/Save**



B. First time RDP setup instruction

1. Install "Microsoft Remote Desktop 10" by using App Store.

Microsoft Remote Desktop 10 4



Use the new Microsoft Remote Desktop app to connect to a remote PC or virtual apps and desktops made available by your administrator. The app helps you be productive no matter where you are.
Configure your PC for remote access first by download the Remote Desktop assistant to your PC and let it do the work for you:...
....More
What's New in Version 10.2.3
Thanks for all the feedback sent to us through the App Store, in-app feedback and email. We're working hard to make this app better with each release. In this version we addressed the following issues:...

2. Open "**Microsoft Remote Desktop**" application. Then add "**Desktop**" by clicking "+" and then "**Desktop**" buttons:

• • •	Microsoft Ren	note Desktop	
# = * •	+ 🗸 Desktops	Feeds	Q Search
	Desktop Feed		

3. Write your WTO Computer name as "PC Name.cwr.wto.org":

User Account:	Ask me every time
	Enter a PC name to connect.

<u>NOTE</u>: We will use **Microsoft Remote Desktop** after connecting to Pulse Secure. Please keep open this application.

Steps to find your WTO computer name, check the properties of your WTO computer open the file explorer and right click "**This PC**" and then click "**Properties**".

...More



Computer name is your WTO computer name: note down to get remote desktop connection from personal computer:

omputer n	PC's Name	45M15Q2	
Full comput PC's Name.cwr.wto.org			

WTO - Internal

Alternate way to find WTO computer name:



C. Launch Secure Access App

- **1.** Select the connection for iconnect
- 2. Press Connect
- 3. Enter credentials
 - Username: Your WTO windows Username
 - Password: Your WTO windows password
 - Token: your
 RSA Token
 code

Ivanti Secure for Apple iPad device establishes the connection

The Apple **[VPN]** icon appears in status bar



Figure 1
05:08
=
No Active Connections
Connections +
Swipe and Tap (m) to connect/disconnect
iconnect.wto.org
Figure 1
05:08
https://iconnect.wto.org/dana-
na/auth/url_Pp7LRg2Dzsqss2u6
ivanti
Ivanti Connect Secure
Piease sign in to begin your secure session.
Dassword
passworu
Additional password
Sign In

Note: During the VPN session, Internet Access on your IOS device will continue to work. For security reasons, all internet traffic will pass through the WTO network, which might cause some slowness in internet browsing. Personal printers on your IOS device will be disabled for security reasons. Suspend the VPN connection for temporary use of local printers and resume to connect.

D. RDP Connection

Open **Microsoft Remote Desktop** application and tap on previously saved desktop. It will prompt to enter WTO username and password. Please write username as **cwr\username** and then enter password.

It may prompt alert about certificate if this is the first time you access your PC. Click "Continue"

When you are done working, log off from your Windows session.

Finally, disconnect yourself from the VPN connection via the Pulse Secure client

Note: WTO Webmail access is not working with Ipads and Iphones due to some technical limitations. Therefore, to access WTO Email RDP connection should be used.

***** End of document *****